

# Strategic Plan

VILLAGE LIBRARY OF COOPERSTOWN

BOARD APPROVED

## Goal 1. Build and Strengthen Library's Organizational Resilience

OBJECTIVES	ACTIONS	TARGET DATE	RESPONSIBLE PARTIES
1. Expand and diversify funding	1a. Create a funding plan that is feasible and sustainable with patrons 1b. Identify opportunities for grant funding 1c. Work with FoVL to support donor appeals and other direct fundraising 1d. Produce an annual report that represents the Library to patrons and potential funders		
2. Ensure stability and effective use of Village Library's physical space	2a. Review with the Village and Library Boards the current lease for possible revision. 2b. Develop plan to improve director's space, storage areas, and document access		
3. Develop plans to improve staff retention and manage turnover	3a. Schedule annual professional development and training opportunities 3b. Complete Staff Policies and Procedures Manual 3c. Build a volunteer pool to run programs 3d. Replace staff computers 3e. Build a file of interested potential employees		
4. Develop and implement a comprehensive plan for addressing diversity, equity, and inclusion	4a. Research other libraries plans and policies.		

## Goal 2. Create Young Readers: Early Literacy

OBJECTIVES	ACTIONS	TARGET DATE	RESPONSIBLE PARTIES
1 Create sustainable, consistent programming targeting families	1a. Provide meaningful programming to support early literacies		

## Goal 3. Engage with the community outside of the library walls

OBJECTIVES	ACTIONS	TARGET DATE	RESPONSIBLE PARTIES
1 Increase Library's knowledge of community resources and services.	1a. Develop focus groups and targeted questions for groups and organizations in the community to understand their missions and goals 1b. Work with local businesses and organizations to identify collaborative opportunities		
2 Build awareness of what Library can offer to the community	2a. Create opportunities to talk about library services by visiting outside groups and organizations (senior center, Rotary Club, church groups, et.) 2b. Build relationships with educators and school administrators on literacy initiatives 2c. Strengthen social media presence		

#### Goal 4. Promote and Provide Opportunities for Lifelong Learning

OBJECTIVES	ACTIONS	TARGET DATE	RESPONSIBLE PARTIES
1. Create programming for all ages that is responsive to community needs and interests	1a. Partner with local arts organizations to provide dynamic programming 1b. Increase offerings in our author, lecture, and speaker programs		
2. Address digital literacy needs of our community	2a. Continue programs and resources that are responsive to community technical deficits		

#### Goal 5. Build a Dynamic Print and Digital Collection

OBJECTIVES	ACTIONS	TARGET DATE	RESPONSIBLE PARTIES
1. Build a more robust digital collection	1a. Provide increased support and training for patron use  1b. Continue assessment of available digital resources  1c. Seek additional funding to support costs of digital subscriptions		

## Goal 6. Visit a Comfortable Place: Physical and Virtual Spaces

OBJECTIVES	ACTIONS	TARGET DATE	RESPONSIBLE PARTIES
<p>1. Patrons will have a welcoming and inclusive space to meet and interact with others</p>	<p>1a. Improve signage for easier accessibility</p> <p>1b. Replace two patron computers</p> <p>1c. Replace or improve seating for programs in the children’s area</p> <p>1d. Improve display spaces</p>		
<p>2. Patrons will have an attractive, easily navigable, and updated website for easy reference</p>	<p>2a. Improve the library website design</p> <p>2b. Identify/revise navigation tools</p> <p>2c. Identify staff or volunteer to maintain website</p>		
<p>3. Patrons and staff will feel comfortable knowing that the Library is a safe space</p>	<p>3a. Install security system</p> <p>3b. Establish security procedures for staff and patrons in case of emergency</p> <p>3c. Establish Library resumption procedures in case of interruption</p>		